

# **Patient's Rights and Notification of Physician Ownership**

**Andersen Eye Surgery Center  
5161 Cardinal Park Dr.  
PO Box 5885  
Saginaw, MI 48603  
989-249-6270**

## **Rights and Respect for Property and Person:**

### **The patient has the right to:**

- Exercise his/her rights without being subjected to discrimination or reprisal.
- Voice grievance regarding treatment or care that is, or fails to be, furnished.
- Be fully informed about a treatment or procedure and the expected outcome before it is performed.
- Confidentiality of personal medical information.

## **Privacy and Safety:**

### **The patient has the right to:**

- Personal privacy
- Receive care in a safe setting
- Be free from all forms of abuse or harassment

## **Advance Directives:**

### **You have the right to information on the center's policy regarding Advance Directives.**

- Advance Directives will not be honored within the center. In the event of a life-threatening event, emergency medical procedures will be implemented. Patients will be stabilized and transferred to a hospital where the decision to continue or terminate emergency measure can be made by the physician and family.
- If the patient or patient's representative wants their Advance Directives to be honored, the patient will be offered care at another facility that will comply with their wishes.
- If you request, an official state Advance Directive Form will be provided to you.

## **Submission and investigation of Grievances:**

- You have the right to have your verbal or written grievances submitted, investigated and to receive a written notice of the Center's decision.
  - The following are the names and/or agencies you may contact:

**Andersen Eye Surgery Center**  
Terri Pettyplace RN, ASC Director  
PO Box 5885  
Saginaw, MI 48603  
989-249-6271

**Medicare:** [www.medicare.gov](http://www.medicare.gov) or  
Call 1-800-MEDICARE  
(1-800-633-4227)

**Office of the Inspector General:**  
<http://oig.hhs.gov>

Sites for address and phone number of  
regulatory agencies: **Medicare Ombudsman**

### **Web site:**

[www.medicare.gov/Ombudsman/resources.asp](http://www.medicare.gov/Ombudsman/resources.asp)